## MUFG SECURITIES (INDIA) PRIVATE LIMITED

 $Investor\ Complaints\ Data-Rights\ Issue$ 

## **Data for month ending October 2025**

SN	Received From	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of month#	Pending complaints > 3 month	Average Resolution time ^ (in days)
1	Directly from Investors	Not Applicable	NIL	NIL	NIL	NIL	NIL
2	SEBI Scores	Not Applicable	NIL	NIL	NIL	NIL	NIL
3	Stock Exchanges (if relevant)	Not Applicable	NIL	NIL	NIL	NIL	NIL
4	Other sources (if any)	Not Applicable	NIL	NIL	NIL	NIL	NIL
5	Grand Total	Not Applicable	NIL	NIL	NIL	NIL	NIL

## Trend of monthly disposal of complaints ( For ${\bf 5}$ months on rolling basis) -

SN	Month	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of month#
1	June – 2025	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	July -2025	Not Applicable	Not Applicable	Not Applicable	Not Applicable

3	August - 2025	Not Applicable	NIL	NIL	NIL
4	September - 2025	Not Applicable	NIL	NIL	NIL
5	October – 2025	Not Applicable	NIL	NIL	NIL
	Grand Total	Not Applicable	NIL	NIL	NIL

<sup>^</sup>Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resoled in the current month

## Trend of annual disposal of complaints (For 5 years on rolling basis) -

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	Not Applicable	Not Applicable	Not Applicable	Not Applicable
2	2021-22	Not Applicable	Not Applicable	Not Applicable	Not Applicable
3	2022-23	Not Applicable	Not Applicable	Not Applicable	Not Applicable
4	2023-24	Not Applicable	Not Applicable	Not Applicable	Not Applicable
5	2024-25	Not Applicable	Not Applicable	Not Applicable	Not Applicable
	Grand Total	Not Applicable	Not Applicable	Not Applicable	Not Applicable

<sup>\*</sup>Inclusive of complaints of previous months resolved in the current month

<sup>#</sup> Inclusive of complaints pending as on the last day of the month